

Service Bulletin

Storm family with Anti-microbial parts

Form 2107001



As part of our continuous improvement efforts, Crystal Mountain is making changes to the Storm family of products. In response to requests from the market, the faucet handles and other contact points to have anti-microbial protections built in. We will be building the original Storm units with the faucet handles, door handles and top cover trim which have been impregnated with Zeomic®, a zinc based anti-microbial additive. In addition, the contact points on the pod holder and brew selection user interface for the Storm Café will also use Zeomic® impregnated plastics. This change will affect new production as well as spare parts. Since all production will progress to these parts once inventory is depleted, there will be no change in part number. Photos of the new parts are below.

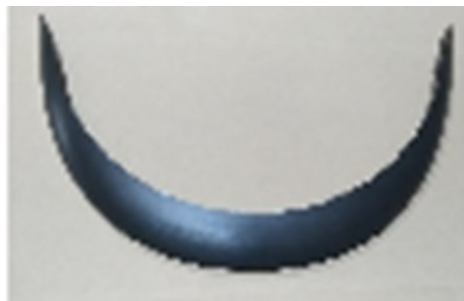


Zeomic® Door Handle



Zeomic® Faucet Handles

In addition, the chrome trim strip detail on the top cover will be replaced with a black component which has been impregnated with Zeomic®. That part number will be PLC-C150144. As with the other changes, this will take effect once the inventory is worked through at the factory.



Black Trim Strip

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